

Ocala

Based on Nursing Home Compare - Complaint Deficiency

Provider Number	Nursing Home Name	Street
105196	NEW HORIZON REHABILITATION CENTER	635 SE 17TH ST
105196	NEW HORIZON REHABILITATION CENTER	635 SE 17TH ST
105196	NEW HORIZON REHABILITATION CENTER	635 SE 17TH ST
105196	NEW HORIZON REHABILITATION CENTER	635 SE 17TH ST
105196	NEW HORIZON REHABILITATION CENTER	635 SE 17TH ST
105321	OCALA HEALTH AND REHABILITATION CENTER	1201 SE 24TH RD
105465	OAKHURST CARE AND REHABILITATION CENTER	1501 SE 24TH RD
105465	OAKHURST CARE AND REHABILITATION CENTER	1501 SE 24TH RD

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Based on Nursing Home Compare - Complaint Deficiency

City	State	Zip Code	Phone
OCALA	FL	34471	3526297921
OCALA	FL	34471	3526297921
OCALA	FL	34471	3526297921
OCALA	FL	34471	3526297921
OCALA	FL	34471	3526297921
OCALA	FL	34471	3527322449
OCALA	FL	34471	3526298900
OCALA	FL	34471	3526298900

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Survey Date	Date of Correction
12/28/2010	01/28/2011
09/19/2011	10/19/2011
02/20/2012	03/20/2012
02/20/2012	03/20/2012
05/09/2012	06/09/2012
11/03/2010	12/07/2010
05/11/2010	06/21/2010
05/11/2010	06/21/2010

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Based on Nursing Home Compare - Complaint Deficiency

Deficiency Type	Deficiency Category
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies

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Deficiency	Scope	Level of Harm
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Permit residents to remain in the facility and not be transferred or discharged without adequate reason.	Few	2
Provide housekeeping and maintenance services.	Few	2
Provide necessary care and services to maintain or improve the highest well being of each resident.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Few	2
Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Ensure services provided by the nursing facility meet professional standards of quality.	Few	2

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105465	OAKHURST CARE AND REHABILITATION CENTER	1501 SE 24TH RD
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105465	OAKHURST CARE AND REHABILITATION CENTER	1501 SE 24TH RD
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105465	OAKHURST CARE AND REHABILITATION CENTER	1501 SE 24TH RD
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105465	OAKHURST CARE AND REHABILITATION CENTER	1501 SE 24TH RD
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OCALA	FL	34471	3526298900
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OCALA	FL	34471	3526298900
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05/31/2011

06/30/2011

05/31/2011

06/30/2011

09/29/2011

10/29/2011

03/30/2012

04/30/2012

03/30/2012

04/30/2012

03/30/2012

04/30/2012

03/30/2012

04/30/2012

11/01/2012

11/01/2012

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HEALTH

Resident Rights Deficiencies

HEALTH

Mistreatment Deficiencies

HEALTH

Administration Deficiencies

HEALTH

Resident Assessment Deficiencies

HEALTH

Resident Assessment Deficiencies

HEALTH

Quality Care Deficiencies

HEALTH

Pharmacy Service Deficiencies

HEALTH

Resident Rights Deficiencies

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Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Ensure each resident receives an accurate assessment by a qualified health professional.	Few	2
Develop a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	Few	2
Provide necessary care and services to maintain or improve the highest well being of each resident.	Few	3
Ensure that residents are safe from serious medication errors.	Few	3
Let residents refuse treatment, refuse to take part in an experiment, or formulate advance directives.	Few	4

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105465	OAKHURST CARE AND REHABILITATION CENTER	1501 SE 24TH RD
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105465	OAKHURST CARE AND REHABILITATION CENTER	1501 SE 24TH RD
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105562	PALM GARDEN OF OCALA	2700 SW 34TH ST
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105562	PALM GARDEN OF OCALA	2700 SW 34TH ST
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105602	HAWTHORNE HEALTH AND REHAB OF OCALA	4100 SW 33RD AVE
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OCALA	FL	34471	3526298900
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OCALA	FL	34471	3526298900
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OCALA	FL	34474	3528546262
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OCALA	FL	34474	3528546262
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OCALA	FL	34474	3528546262
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OCALA	FL	34474	3522377776
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11/01/2012

11/01/2012

12/13/2012

01/13/2013

12/23/2010

01/23/2011

12/23/2010

01/23/2011

12/23/2010

01/23/2011

06/18/2012

06/18/2012

06/18/2012

06/18/2012

08/05/2010

09/03/2010

Ocala

Based on Nursing Home Compare - Complaint Deficiency

HEALTH

Mistreatment Deficiencies

HEALTH

Quality Care Deficiencies

HEALTH

Resident Rights Deficiencies

HEALTH

Quality Care Deficiencies

HEALTH

Administration Deficiencies

HEALTH

Resident Rights Deficiencies

HEALTH

Administration Deficiencies

HEALTH

Mistreatment Deficiencies

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advance directives.

Protect each resident from mistreatment, neglect and misappropriation of personal property.	Few	4
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Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Few	2
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Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.	Few	2
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Provide necessary care and services to maintain or improve the highest well being of each resident.	Few	2
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Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
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Give residents a notice of rights, rules, services and charges.	Few	4
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Make sure that the facility is administered in an acceptable way that maintains the well-being of each resident.	Few	4
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Develop and implement policies for 1) screening and training employees; and the 2) prevention, identification,	Few	2
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105602	HAWTHORNE HEALTH AND REHAB OF OCALA	4100 SW 33RD AVE
105999	LIFE CARE CENTER OF OCALA	2800 SW 41ST ST
106084	AVANTE AT OCALA, INC	2021 SW 1ST AVE
106084	AVANTE AT OCALA, INC	2021 SW 1ST AVE
106084	AVANTE AT OCALA, INC	2021 SW 1ST AVE
106084	AVANTE AT OCALA, INC	2021 SW 1ST AVE

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OCALA	FL	34474	3522377776
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OCALA	FL	34474	3528737570
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OCALA	FL	34474	3527320042
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OCALA	FL	34474	3527320042
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OCALA	FL	34474	3527320042
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07/23/2012

08/23/2012

01/05/2011

02/05/2011

07/14/2010

08/16/2010

07/11/2012

08/11/2012

07/11/2012

08/11/2012

02/20/2013

03/07/2013

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HEALTH

Environmental Deficiencies

HEALTH

Environmental Deficiencies

HEALTH

Quality Care Deficiencies

HEALTH

Resident Assessment Deficiencies

HEALTH

Quality Care Deficiencies

HEALTH

Resident Rights Deficiencies

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investigation, and reporting of any abuse, neglect, mistreatment and misappropriation of property.

Ensure that a nursing home area is free from accident hazards and provide adequate supervision to prevent avoidable accidents.	Few	2
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Ensure that a nursing home area is free from accident hazards and provide adequate supervision to prevent avoidable accidents.	Few	2
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Ensure services provided by the nursing facility meet professional standards of quality.	Few	2
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Develop a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	Few	2
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Provide necessary care and services to maintain or improve the highest well being of each resident.	Few	2
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Try to resolve each resident's complaints quickly.	Few	2
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